



# **CIRRUS POWERCHAIR OWNER'S HANDBOOK**



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## INTRODUCTION

The Cirrus powerchair has been designed for a single occupant user mass of up to 135kg. The design of the powerchair assumes that the user has limited mobility but has the physical, visual and cognitive ability to operate the powerchair safely.

The powerchair is suitable for everyday indoor and limited outdoor use. It is suitable for use on outdoor pavements, patios, paths, gravel and similar environment. It is not suitable for fields, ditches or similar. If the powerchair is used in heavy rain or in the wet for prolonged periods, the user and powerchair should be protected with a rain cape.

All Enigma powerchair are manufactured to the highest standards and are CE compliant. The Cirrus powerchair is a robust and visually appealing product whilst being a cost-effective solution to some mobility problems.

It is essential that you read this manual before using your Cirrus powerchair. If you have any questions about the manual or the powerchair in general, please contact the outlet from who you purchased the powerchair.

### GENERAL OPERATING SAFETY PROCEDURES

- Make sure that the powerchair is switched off before entering or exiting the powerchair.
- For your health and comfort, make sure that you adopt a comfortable posture and that you can operate the controller unit with ease.
- Make sure that you are visible when using the chair at night or in poorly lit conditions.
- Be careful when driving your powerchair as evening falls. It has not been designed for use at night or for use in severe weather conditions such as rain and snow.
- Ensure that any modification made to the powerchair are approved by Drive Medical. Unauthorised modifications may reduce the performance of the powerchair, invalidate the warranty, or result in injury or damage.
- There is a risk for trapping with powerchairs. Ensure all clothing is kept away from moving parts (e.g. wheels and motors).
- Drive on the pavement and pedestrian areas only. The powerchair can be used to cross the road on a single carriageway or when there is no pavement present.
- Do not take the powerchair on escalators.
- Do not use a mobile phone or other wireless communication devices whilst driving as they could interfere with the powerchair controls. Always switch off the powerchair before using a mobile phone.
- *Do not use the powerchair as a seat in a motor vehicle. The powerchair has not been tested for this purpose.*

### EMERGENCY BRAKING

- The powerchair has automatic electromagnetic brakes which will act as parking brakes and are used to slow down the powerchair during normal use. The powerchair is brought to a stop gently by releasing the joystick.
- However, you can apply the emergency brakes by switching off the powerchair. This is an abrupt method of braking and should only be used as a last resort in an emergency.
- There is a manual parking brake located beside each drive wheel. These brakes should only be used when the powerchair is stationary and when in freewheel mode.

### TURNING AND USING ON A GRADIENT GUIDELINES

- Avoid sharp turns at high speed as this could result in the powerchair tipping over. This is especially relevant when turning on a gradient.
- The powerchair has been designed for use on gradients up to 1 in 6 (10°). However this can vary due to other factors such as the surface of the gradient or the attributes of the user. If you are in any doubt about going up or down a gradient please find an alternative route.
- Please slow down when driving on gradients.

### EMERGENCY FREEWHEEL

- Warning: The powerchair has a freewheel option device fitted on the top of each motor. Always re-engage the emergency freewheel device after use. Failure to do so may result in injury.

### OBSTACLES AND KERBS

- Be careful when driving to avoid obstacles which could come in to contact with the powerchair, in particular the front castors. If you cannot avoid an obstacle, then negotiate it slowly with care.
- Repeated heavy impacts could reduce the performance of the powerchair and may result in damage or injury.

### ELECTROMAGNETIC INTERFERENCE (EMI) FROM RADIO WAVES

Powered wheelchairs may be susceptible to electromagnetic interference (EMI) which is interfering electromagnetic energy (EM) emitted from sources such as radio stations, TV stations, amateur radio (HAM) transmitters, two-way radios and mobile phones. The interference (from radio wave sources) can cause the powered wheelchair to release its brakes, move by itself, or move in an unintended direction. It can also permanently damage the powered wheelchair's control system.

## PERSONAL SAFETY (CONTINUED)

The intensity of the interfering EM energy can be measured in volts per metre (V/m). Each powered wheelchair can resist EMI up to a certain intensity. This is called its “immunity level”. The higher the immunity level, the greater the protection. At this time, current technology is capable of achieving at least a 20 V/m immunity level, which would provide useful protection from the more common sources of radiated EMI. This powered wheelchair model as shipped, with no further modification, has an immunity level of 20 V/m without any accessories.

There are a number of sources of relatively intensive electromagnetic fields in the everyday environment. Some of these sources are obvious and easy to avoid. Others are not apparent and exposure is unavoidable. However, we believe that by following the warnings listed below, your risk to EMI will be minimized. The source of radiated EMI can be broadly classified into three types:

1. Hand-held portable transceivers (transmitter-receivers with the antenna mounted directly on the transmitting unit). Examples include citizens band (CB) radios, walkie talkies, security, fire and police transceivers, mobile phones and other personal communication devices.
2. Medium range mobile transceivers, such as those used in police cars, fire engines, ambulances and taxis. These usually have the antenna mounted on the outside of the vehicle.
3. Long-range transmitters and transceivers, such as commercial broadcast transmitters (radio and TV broadcast antenna towers) and amateur (HAM) radios.

Because EM energy rapidly becomes more intense as one moves closer to the transmitting antenna (source), the EM fields from hand-held radio wave sources (transceivers) are of special concern. It is possible to unintentionally bring high levels of EM energy very close to the control system of the powerchair while using these devices. This can affect powered wheelchair movement and braking. Therefore, the warnings listed overleaf are recommended to prevent possible interference with the control system of the powered wheelchair. Following the warnings listed below should reduce the chance of unintended brake release or movement as a result of EMI:

## PERSONAL SAFETY (CONTINUED)

1. Do not operate hand-held transceivers-receivers, such as citizens band (CB) radios, or turn ON personal communication devices, such as mobile phones, while the Powerchair is turned ON.
2. Be aware of nearby transmitters, such as radio or TV stations, and try to avoid coming close to them.
3. If unintended movement or brake release occurs, turn the Powerchair OFF as soon as it is safe to do so.
4. Be aware that adding accessories or components, or modifying the Powerchair, may make it more susceptible to EMI (there is no easy way to evaluate their effect on the overall immunity of the Powerchair).
5. Report all incidents of unintended movement or brake release to the Powerchair manufacturer and note whether there is an EMI source nearby

## PARTS DESCRIPTION



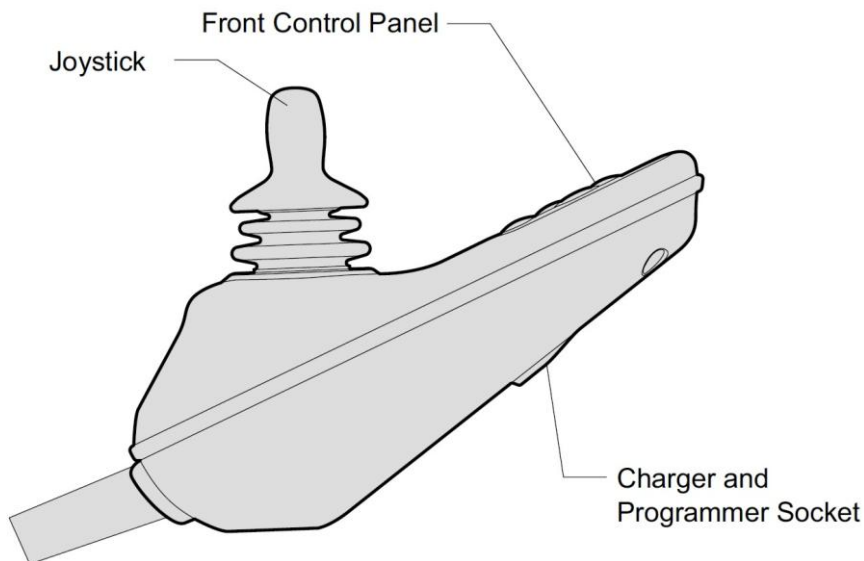
## PARTS DESCRIPTION (CONTINUED)



## CONTROL FUNCTIONS OPERATION



*Joystick Control Panel (shown above)*



- 1. Joystick.** The primary function of the joystick is to control the speed and direction of the wheelchair. The further you push the joystick from the center position the faster the wheelchair will move. When you release the joystick the brakes are automatically applied.
- 2. On / Off button.** The on/off button applies power to the control system electronics, which in turn supply power to the wheelchair's motors. Do not use the on/off button to stop the wheelchair unless there is an emergency. (If you do, you may shorten the life of the wheelchair drive components). The battery gauge shows you that the wheelchair is switched on. It also indicates the operating status of the wheelchair.
- 3. Increase Speed / Profile.** Press this button to increase the maximum speed of the wheelchair.
- 4. Decrease Speed / Profile.** Press this button to decrease the maximum speed of the wheelchair.





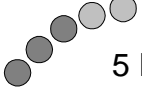
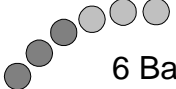
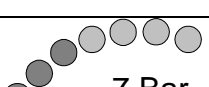
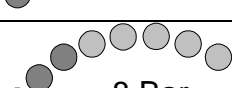
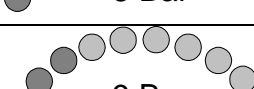
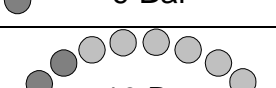
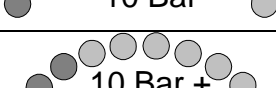


5. **Speed / Profile Indicator.** This shows the maximum speed of the wheelchair. The more LEDs are lit, the faster the maximum speed. The wheelchair can be configured to use drive profiles. However, this is not included by default. For more information about drive profiles, contact your dealer. If the speed indicator ripples, this means the wheelchair is locked. By default the locking function is disabled.

**To unlock / lock the wheelchair:**

- Switch the wheelchair on
  - Hold down the on/off button for 1 second (lock only)
  - Deflect the joystick forwards until the control system beeps
  - Deflect the joystick backwards until the control system beeps
  - Release the joystick. There will be a long beep and the wheelchair will be unlocked / locked.
6. **Horn.** Press this button to sound the horn. The horn will stop when you release the button.
7. **Battery Gauge.** This shows the battery power level of the wheelchair.
- The more LEDs that are lit, the more power is left in the battery. The LEDs will be lit constantly when the wheelchair is operating normally.
  - If the LEDs on the battery gauge are stepping up (i.e. the number of LEDs lit quickly increases then resets to 1), the battery charger is connected and the wheelchair drive inhibited.
  - If the battery gauge is flashing slowly then the wheelchair is operating normally, but the batteries need recharging as soon as possible.
  - If the battery gauge LEDs are flashing rapidly this indicates a fault with the wheelchair. If you have a problem with your wheelchair consult the table overleaf. If the problem persists after you have followed the advice overleaf then restarted the wheelchair, contact

your dealer.

Display	Notes
 <p>1 Bar</p>	<p>The battery needs charging or there is a bad connection to the battery. Check the connections to the battery. If the connections are good, try charging the battery.</p>
 <p>2 Bar</p>	<p>The left hand motor has a bad connection. Check the connections to the left hand motor.</p>
 <p>3 Bar</p>	<p>The left hand motor has a short circuit to a battery connection. Contact your service agent.</p>
 <p>4 Bar</p>	<p>The right hand motor has a bad connection. Check the connections to the right hand module.</p>
 <p>5 Bar</p>	<p>The right hand motor has a short circuit to a battery connection. Contact your service agent.</p>
 <p>6 Bar</p>	<p>The wheelchair is being prevented from driving by an external signal. The exact cause will depend on the type of wheelchair you have, one possibility is the battery charger is connected.</p>
 <p>7 Bar</p>	<p>A joystick fault is indicated. Make sure that the joystick is in the centre position before switching on the control system.</p>
 <p>8 Bar</p>	<p>A control system fault is indicated. Make sure that all connections are secure.</p>
 <p>9 Bar</p>	<p>The parking brakes have a bad connection. Check the parking brake and motor connections. Make sure the control system connections are secure.</p>
 <p>10 Bar</p>	<p>An excessive voltage has been applied to the control system. This is usually caused by a poor battery connection. Check the battery connections.</p>
 <p>10 Bar + Speed</p>	<p>This is where the Speed Indicator and 10 bars are lit. A communication fault is indicated. Make sure that joystick cable is securely connected and not damaged.</p>

## **USING THE FREEWHEEL DEVICE:**



The motors on the powerchair can be disengaged to allow the powerchair to be pushed, by turning the lever on top of the motor from DRIVE to FREEWHEEL settings.

When the powerchair is stationary and/or occupied, the motors should always be set to DRIVE to ensure the automatic brakes function.

## **USING THE PARKING BRAKES:**

The powerchair has secondary manual parking brakes (shown below).

To operate the parking brakes, push the brake lever forward until it locks in position.



## **USING A LAP BELT:**

Most lap belts can be retrofitted to the powerchair. The lap belt should be routed around the back of the two back posts of the powerchair. The lap belt needs to be secured to the back post and prevented from moving up or down the back post, as this can be hazardous to the user.

Secure the lap belt by unscrewing the back canvas and installing the lap belt in between the back posts and the back canvas. For safety it not recommended that the lap belt is installed any more than 10cm (4") higher than the seat canvas.

There is a risk of suffocation from users 'submarining' (where they slide down the chair until the lap belt is around the neck area). To reduce the risk of this, ensure that the lap belt is used under supervision and is used as instructed.

A lap belt may not be suitable for all users of wheelchair. Seek professional medical advice before using the lap belt.

The above instructions only provide a guideline for lap belt installation. Please refer to the documentation supplied with the lap belt for full installation and operation instructions. Please note that a lap belt is designed to aid posture and must not be used as a restraint for motor vehicle.

## ADJUSTMENTS FOR COMFORT

To adjust the arms:

- Pull back the armrest height adjustment lever whilst lifting up the arm pad. Release the lever and pull up the arm pad until it locks. Repeat until the required height is reached.



To flip back the arms:

- Press the top of the Armrest Flip button whilst lifting up the front of the armrest (as shown below). To flip down, pull the front of the armrest down until it locks in position.



Adjusting the controller position:

- Flip the camlock lever underneath the arm pad, then reposition the controller. Then lock the lever to secure.



To use the foot rests:

- To use the foot rest, pull each foot rest forward until it locks into position
- To store the footrest, press the lever back whilst pushing the footrest out of position.
- The height of the foot rests can be altered by loosening the adjustment screw.

To adjust the height of the back:

- Turn the height adjustment knob anti-clockwise to the release. Remove the bolt and the then reposition the back post to the required height. Replace the bolt and then turn the knob clockwise to secure (as shown below):



Adjusting the seat sling canvas tautness:

- Loosen the screws on the sides of the seat with an Allen key. Retighten or slacken the seat sling canvas to suit you and retighten the screws with the Allen key.

Adjusting the tautness of the seat back canvas:

- To adjust the tautness of the seat back canvas, first lift the flap at the back of the canvas which is held in place with Velcro. You will then see four straps which determine the tautness of the canvas. Adjust these until you are comfortable, then secure the straps with Velcro.

### ASSEMBLY:

1. If required, insert the back posts in to the powerchair frame. Set to the required height and then secure using the hex head bolt and star knob (as shown right).

Ensure both back posts are set to the same height.



2. Fold out the powerchair frame so it is ready for use. Push down on the battery tray to fully fold out the powerchair.

3. Press the brass push buttons on the anti-tip wheels and insert in to the rear of the frame until they are locked in to position with an audible click.

Repeat for the other anti-tip wheel





4. Connect the two motors to the controller.

The connectors are marked LEFT and RIGHT.

5. Place the battery box with two connectors (RED and BLACK) in to the battery tray.

Connect the BLACK connector to the BLACK connector from the controller



6. Place the other battery box behind in the battery tray.

Connect the RED connector from each battery boxes together.



7. Hang the leg rest on the frame, then swing the leg rest forward until it locks in to position.

Repeat for the other leg rest and add the calf strap if required.

8. Ensure the freewheel lever is set to the DRIVE position and the parking brakes are released before operation.



9. Charge the batteries fully before use. Insert the round connector from the charger in to the front of the controller (arrowed left).

Insert the power cable to the charger and insert the power cable in to a mains power socket and switch on the socket.

Read the section in the owner's handbook regarding battery charging before use.





## **DISASSEMBLY:**

The disassembly procedure is the assembly procedure in reverse. Please study the assembly procedure before attempting this procedure. To disassemble:

1. If installed, remove the calf strap. Then press the button on the side of the leg rest to swing away. Once swung away, the leg rests can be lifted up to remove.
2. Disconnect the RED and BLACK connectors on the battery boxes. Lift up the battery boxes to remove.
3. Remove the seat cushion and back cushion.
4. Lift up the centre of the battery box and then the centre of the seat sling to fold up the frame.
5. If required, remove the back posts and anti-tip wheels.

## **TRANSPORTATION:**

If required, fold up and disassemble the powerchair for transportation. The powerchair should always be securely restrained during transportation, and preferably folded and in a car boot or luggage section. The powerchair is not suitable for use as a seat in a motor vehicle, so the wheelchair occupant should always exit the chair and transfer the vehicle's seat before travelling.

### CHARGING THE BATTERIES

The batteries require charging on a regular basis to minimise the risk of you being stranded due to the batteries being flat. Ideally, you should charge the batteries whenever the powerchair is not in use to make sure that there is always the maximum available range for the powerchair.

The information gauge supplied on the joystick displays the amount of charge left in the batteries. This gauge however should only be used as an approximate guide. The battery is at full charge when all the lights are lit and the number of lights lit will reduce once power is used.

When the leftmost red LED starts flashing, recharge the powerchair batteries as soon as possible, as this is a warning that the powerchair is running low on power.

To charge the batteries:

- **Turn off the powerchair**
- Insert the round plug from the charger into the joystick and switch the charger on. The charging socket is located at the front of the joystick unit.
- Charge the batteries for at least 12 hours for maximum capacity

## BATTERY CHARGING (CONTINUED)

### CHARGER OPERATION

- Both the charger's LEDs will illuminate when charging.
- The red LED is lit whenever the charger is switched on.
- The other LED will illuminate when connected to the powerchair.
- The other LED is lit amber when bulk charging and then green when trickle charging (after bulk charging has finished).

**Warning:** Please note the fan inside the charger will be activated accordingly when you switch on the charger. If you find the fan does not work when the amber LED is lit, **DO NOT** use the charger. To do so may result in the charger overheating and risk of fire.

## **BATTERY CHARGING GUIDELINES**

1. Do not disconnect the charger cord if charging is not complete. The battery life will be seriously shortened or decayed if the battery is repeatedly used without being fully charged. Ensure you always charge the battery fully every time.
2. Always charge the batteries until the charger LED light turns green. This means that bulk charging is complete. Never stop charging before the LED turns green.
3. Ideally, leave the charger switched on for at least two hours after the LED has turned green. During this time this charger will trickle charge the battery to optimise its performance.
4. If you do not use your powerchair for a long time, still charge the batteries at least once a week to keep the batteries in a usable condition.
5. The ambient temperature will affect charging time. Charging time will be longer in the winter.
6. After charging, do not leave the charger plugged in to the powerchair, as this will cause a power drain on the powerchair and temporarily reduce its range.
7. The batteries carry a one year manufacturer's warranty. This warranty only covers issues relating to manufacturing faults, and not faults relating to failure to recharge the batteries as instructed above.
8. Charge in a well ventilated space where it is not directly exposed to sunlight. Do not charge in surroundings where it is humid or damp. Do not cover whilst charging.
9. Do not charge in temperatures less than -10°C or higher than +50°C as the charger may not work well and the batteries or powerchair may become damaged.
10. When a battery is new off-the-shelf it is approximately two-thirds of its optimum capabilities. During the first 3 – 6 months of use the batteries will improve to a peak point at which they will remain for 50% - 60% of their expected lifespan (if maintained and charged correctly, as described in this manual). At this point the batteries will begin to deteriorate until they will require replacing. It is for this reason that the batteries must be correctly charged at all times else the peak point reached may not be the batteries' optimum capacity and their lifespan may be reduced.

### CLEANING THE POWERCHAIR

Wipe the powerchair as least once a week with a damp cloth and dust the powerchair and motors should they require it.

### TYRE WEAR AND PRESSURES

The powerchair may be fitted with either pneumatic or solid tyres.

Make sure that the air pressure on pneumatic tyres are checked regularly. The correct air tyre pressures are stated on the side of the tyres. The default tyre pressure is 40 PSI.

Regularly check the tyres for signs of wear such as significant scuffmarks and reduced tyre tread.

### OTHER ITEMS TO CHECK

Check the electrics on the powerchair, especially the battery connections, battery connections to the controller and the controller connections to the motor.

Check the upholstery for signs of wear, tear and slackening. Failure to do this could lead to a bad posture and eventual discomfort.

Check the charger. If the fan on the charger is not working whilst the amber light is lit, do not use the charger as this may lead to overheating.

There is a red LED present on the charger to show operation. If this LED does not illuminate the charger is faulty.

### BATTERY CARE

The batteries are maintenance free and there is no need to inspect the battery liquid or refill with water.

Recharge the battery to its full capacity every time.

To ensure optimum performance and longevity of your batteries recharge them after every use. Do not fully discharge the battery, as this does not improve battery performance and will reduce the life of your batteries.

The batteries carry a twelve-month warranty which is conditional on the batteries being used and recharged in the correct way.

### REGULAR SERVICING

The powerchair should be serviced annually by an approved Drive Medical service agent. A service log should be filled in this book once the approved service agent has completed the service.

## SERVICE RECORD

YEAR	1	2	3	4	5	YEAR	1	2	3	4	5
Service Dates						Service Dates					
<b>Controller</b>						<b>Motors</b>					
On/Off switch						Wiring					
Joystick						Mounting					
Joystick Gaitor						Function					
Output Plug						Noise Level					
Seal						Commutator Cleaned					
Operation						Brushes					
Dynamic Braking						<b>Upholstery</b>					
Static Braking						Seat					
<b>Batteries</b>						Back					
Type(SLA/AGM/Gel)						Ampads					
Container						<b>Electrics</b>					
Connections						Condition of Loom					
Wiring						Audible Warnings					
Battery Test						Charger					
<b>Wheels</b>						Charger Connections					
Tyre Pressure						<b>Test Run</b>					
Tyre Wear						Test Run complete					
Wheel Bearings						<b>List Items Repaired</b>					
Wheel Fasteners											
Lubricated / Greased											
<b>Chassis / Frame</b>											
General Condition											
Castor Assemblies											
Manual Brakes											
Locking Mechs											

Service	Year 1	Year 2	Year 3	Year 4	Year 5
Dealer					
Sign / Date					

Customer Name	Date of Purchase
Address	Colour
	Serial No.
	Options Included
Postcode	

## TROUBLESHOOTING

<i>Symptom</i>	<i>Possible Remedies</i>
Chair does not move after direction from joystick	<p>Check the powerchair is turned on.</p> <p>Check the batteries are charged up.</p> <p>Check all the connections are linked correctly.</p> <p>Check the manual brakes are not applied.</p> <p>Check the motors are in gear.</p>
Chair does not move when pushed	<p>Check the manual brakes are not applied.</p> <p>Check the motors are set to freewheel.</p>
Chair moves in opposite direction to that intended	<p>Check the leads from the controller to the motors are connected correctly (Try swapping the leads over).</p>
Wheels squeak	<p>Check the tyre pressure</p>
Controller does not light up when turned on	<p>Check the powerchair is turned on.</p> <p>Check the batteries are charged up.</p> <p>Check all the connections are linked correctly.</p>

Please also refer to the section about the Controller Information Gauge on page 8 of this manual.

## SPECIFICATION

Model	
Operating Dimensions (L x H x W)	108cm (L) x 92 – 100cm (H) x 64cm (W) (42.5" x 36" – 39.5" x 25")
Folded Dims (L x H x W)	77cm (L) x 92cm (H) x 37cm (W) (30" x 36" x 14.5")
Seat Dimensions (D x H x W)	40cm (D) x 48cm (H) x 45cm (W)
Total Weight	64.8kg (143lb)
Weight without Batteries	39.4kg (87lb)
Motor	2 x 320W 24V DC
Battery	2 x 12V 36ah VRLA
Cruising Range	15 mile
Max. User Mass	135kg (21 stone)
Charger	24V DC 4A

Remark: The manufacturer reserves the right to modify the specification if necessary. The final specification is subject to the individual powerchair you purchase from your dealer.

## WARRANTY

There is a comprehensive twelve-month warranty from the date on which your new powerchair is delivered. The warranty covers the powerchair for repairs or replacement during this period. For more detail, please see the warranty conditions below:

1. Any work or replacement part installation must be carried out by an authorised Drive Medical dealer / service agent.
2. To apply the warranty should your powerchair require attention please contact the outlet from which you purchased the powerchair.
3. Should any part of the powerchair require repair or full or part replacement, as a result of a manufacturing or material defect within the warranty period, parts will be supplied free of charge. Note: The guarantee is not transferable.
4. Any repaired or replaced parts will be covered by the balance of the warranty period on the powerchair.
5. Parts replaced after the original warranty has expired will be covered by a three-month warranty.
6. Consumable items supplied will not generally be covered during the normal warranty period unless such items require repair or replacement clearly as a direct result of a manufacturing or material defect. Such items include (among others): upholstery and tyres.
7. The above warranty conditions apply to brand new powerchairs. Second-hand powerchairs supplied directly by Drive Medical carry a six-month warranty period. If you are unsure whether your powerchair is covered contact your dealer.
8. Under normal circumstances, no responsibility will be accepted where the powerchair has required assistance as a direct result of:
  - a. the powerchair part not having been maintained in accordance with the manufacturers recommendations
  - b. failure to use the manufacturer's specified parts
  - c. the powerchair or part having been damaged due to neglect, accident or improper use
  - d. the powerchair or part having been altered from the manufacturer's specification or repairs having been attempted before the dealer is notified
9. The frames on Enigma aluminium powerchairs have a five-year warranty.

In the event of your powerchair requiring attention, please contact your service agent / dealer and give all relevant details so they can act quickly.

The manufacturer reserves the right to alter without notice any weights, measurements or other technical data shown in this manual. All figures, measurements and capacities shown in this manual are approximate and do not constitute specifications.

This does not affect your statutory rights.